



FreeMail

Undeliverable: BankID på mobil vil bli erstattet av BankID-appen

Von: postmaster@pebecom.no
An: privatemail-censored@web.de
Datum: 18.05.2023 15:22:28



Your message to marius@bcs.no couldn't be delivered.

marius wasn't found at **bcs.no**.

sds1234

Office 365

marius
Recipient

Action Required

Unknown To address

How to Fix It

The address may be misspelled or may not exist. Try one or more of the following:

- Send the message again following these steps: In Outlook, open this non-delivery report (NDR) and choose **Send Again** from the Report ribbon. In Outlook on the web, select this NDR, then select the link "**To send this message again, click here.**" Then delete and retype the entire recipient address. If prompted with an Auto-Complete List suggestion don't select it. After typing the complete address, click **Send**.
- Contact the recipient (by phone, for example) to check that the address is correct.
- The recipient may have set up email forwarding to an incorrect address. Ask them to check that any forwarding they've set up is working correctly.
- Clear the recipient Auto-Complete List in Outlook or Outlook on the web by following the steps in this article: [Fix email delivery issues for error code 5.1.1 in Office 365](#), and then send the message again. Retype the entire recipient address before selecting **Send**.

More Info for Email Admins

Status code 554 5.4.14

Typically this error occurs because the recipient email address is incorrect or doesn't exist at the destination domain. This can usually be fixed by the sender. However, sometimes the issue needs to be fixed by the recipient or the recipient's email admin. If the steps in the **How to Fix It** section above don't fix the problem, and you're the email admin for the recipient, try one or more of the following:

The email address exists and is correct - Confirm that the recipient address exists, is correct, and is accepting messages.

Synchronize your directories - If you have a hybrid environment and are using directory synchronization make sure the recipient's email address is synced correctly in both Office 365 and in your on-premises directory.

Errant forwarding rule - Check for forwarding rules that aren't behaving as expected. A forwarding rule can be configured by an admin via mail flow rules or mailbox forwarding address settings, or by the recipient via the Inbox Rules feature.

Mail flow settings and MX records are not correct - Misconfigured mail flow settings or MX records can cause this error. Check your Office 365 mail flow settings to make sure your domain and any mail flow connectors are set up correctly. Also, work with your domain registrar to make sure the MX records for your domain are configured correctly.

Mail loop detected - This error also indicates that the receiving organization's email settings are misconfigured, creating a mail loop when a message is sent to an address that isn't found in their directory. This usually won't disrupt mail flow for recipients that actually exist, but the recipient's email admin should fix the misconfiguration to reduce the chance of any other mail flow issues. A common cause for this loop is that the recipient's domain is configured as "Internal Relay" when it should be "Authoritative." Another common cause for the loop is that both the sender and recipient are part of the same organization, but the sender's mailbox is hosted by Office 365, while the recipient's mailbox is hosted on-premises, and an outbound connector from Office 365 to the on-premises email servers is missing or misconfigured. To fix this, the recipient's email admin should create a correctly configured outbound connector in Office 365 to route the message to the on-premises mailbox.

For more information and tips to fix this problem, see [Fix email delivery issues for error code 5.4.14 in Office 365](#).

Original Message Details

Created Date:	5/13/2023 12:38:00 PM
Sender Address:	privatemail-censored@web.de
Recipient Address:	marius@bcs.no
Subject:	BankID på mobil vil bli erstattet av BankID-appen

Error Details

Error: 554 5.4.14 Hop count exceeded - possible mail loop ATTR34
[DB5EUR02FT004.eop-EUR02.prod.protection.outlook.com
2023-05-18T13:22:28.285Z 08DB569D578F155D]

Message rejected by: DB5EUR02FT004.mail.protection.outlook.com

Notification Details

Sent by: AS8PR07MB8102.eurprd07.prod.outlook.com

Message Hops

HOP	TIME (UTC)	FROM	TO	WITH
1	5/13/2023 12:38:00 PM		keyhelp.server-domain.de	
2	5/13/2023 1:38:01 PM	keyhelp.server-domain.de	localhost	UTF8
3	5/13/2023 1:38:02 PM	localhost	keyhelp.server-domain.de	UTF8
4	5/18/2023 1:21:26 PM	keyhelp.server-domain.de	AM0EUR02FT034.mail.protection.outlook.com	Micrc ciphe
5	5/18/2023 1:21:26 PM	AM0EUR02FT034.eop- EUR02.prod.protection.outlook.com	AS8P250CA0024.outlook.office365.com	Micrc ciphe
6	5/18/2023 1:21:26 PM	AS8P250CA0024.EURP250.PROD.OUTLOOK.COM	PAXPR07MB7952.eurprd07.prod.outlook.com	Micrc ciphe
7	5/18/2023 1:22:22 PM	EUR01-VE1-obe.outbound.protection.outlook.com	DB5EUR02FT067.mail.protection.outlook.com	Micrc ciphe
8	5/18/2023 1:22:23 PM	DB5EUR02FT067.eop- EUR02.prod.protection.outlook.com	DUZPR01CA0237.outlook.office365.com	Micrc ciphe
9	5/18/2023 1:22:23 PM	DUZPR01CA0237.eurprd01.prod.exchangelabs.com	PAWPR07MB9579.eurprd07.prod.outlook.com	Micrc ciphe
10	5/18/2023 1:22:26 PM	EUR04-HE1-obe.outbound.protection.outlook.com	VI1EUR02FT044.mail.protection.outlook.com	Micrc ciphe

11	5/18/2023 1:22:26 PM	VI1EUR02FT044.eop- EUR02.prod.protection.outlook.com	AM0PR04CA0107.outlook.office365.com	Micrc ciphe
12	5/18/2023 1:22:26 PM	AM0PR04CA0107.eurprd04.prod.outlook.com	AS8PR07MB8102.eurprd07.prod.outlook.com	Micrc ciphe

Original Message Headers

Received: from AM0PR04CA0107.eurprd04.prod.outlook.com (2603:10a6:208:be::48) by AS8PR07MB8102.eurprd07.prod.outlook.com (2603:10a6:20b:371::12) with Microsoft SMTP Server (version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) id 15.20.6411.18; Thu, 18 May 2023 13:22:26 +0000

Received: from VI1EUR02FT044.eop-EUR02.prod.protection.outlook.com (2603:10a6:208:be:cafe::86) by AM0PR04CA0107.outlook.office365.com (2603:10a6:208:be::48) with Microsoft SMTP Server (version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) id 15.20.6411.19 via Frontend Transport; Thu, 18 May 2023 13:22:26 +0000

Authentication-Results: spf=fail (sender IP is 104.47.13.52) smtp.mailfrom=web.de; dkim=none (message not signed) header.d=none; dmarc=permerror action=none header.from=server-domain.de; compauth=fail reason=001

Received-SPF: Fail (protection.outlook.com: domain of web.de does not designate 104.47.13.52 as permitted sender) receiver=protection.outlook.com; client-ip=104.47.13.52; helo=EUR04-HE1-obe.outbound.protection.outlook.com;

Received: from EUR04-HE1-obe.outbound.protection.outlook.com (104.47.13.52) by VI1EUR02FT044.mail.protection.outlook.com (10.13.60.114) with Microsoft SMTP Server (version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) id 15.20.6411.19 via Frontend Transport; Thu, 18 May 2023 13:22:26 +0000

ARC-Seal: i=2; a=rsa-sha256; s=arcselector9901; d=microsoft.com; cv=fail; b=JSG6CCRdbrgGINYDShh2aI+Vg3Ki0QdIjH07KUBv/23mg2//DpsKPrCrXIQSj9mtJtnjWpoTQQ9o0L8p/JQojLvhu2cnZPJ4xowunLbkH/zu3J4ip0:

ARC-Message-Signature: i=2; a=rsa-sha256; c=relaxed/relaxed; d=microsoft.com; s=arcselector9901; h=From:Date:Subject:Message-ID:Content-Type:MIME-Version:X-MS-Exchange-AntiSpam-MessageData-ChunkCount:X-MS-Exchange-/bh=spcLLR2tbaJXLazPFr3IyA8B6DGNy1pLYG9MXVmMkPg=; b=UXoPsAnw1z6cNthfzqRsm7X4DmsjDClnSnLcuLWhVHX5JFTT5Hn+7RjAVZEkwP3R0gFcv/pQW5pIHpsax/oKMg1QoNAEPr4bovfuc1BuoX92T5sGd8)

ARC-Authentication-Results: i=2; mx.microsoft.com 1; spf=none (sender ip is 104.47.1.50) smtp.rcpttodomain=pebecom.onmicrosoft.com smtp.mailfrom=web.de; dmarc=permerror action=none header.from=server-domain.de; dkim=none (message not signed); arc=fail (48)

Received: from DUZPR01CA0237.eurprd01.prod.exchangelabs.com (2603:10a6:10:4b5::20) by PAWPR07MB9579.eurprd07.prod.outlook.com (2603:10a6:102:368::9) with Microsoft SMTP Server (version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) id 15.20.6387.30; Thu, 18 May 2023 13:22:23 +0000

Received: from DB5EUR02FT067.eop-EUR02.prod.protection.outlook.com (2603:10a6:10:4b5:cafe::e6) by DUZPR01CA0237.outlook.office365.com (2603:10a6:10:4b5::20) with Microsoft SMTP Server (version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) id 15.20.6411.19 via Frontend Transport; Thu, 18 May 2023 13:22:23 +0000

Authentication-Results-Original: spf=none (sender IP is 104.47.1.50) smtp.mailfrom=web.de; dkim=none (message not signed) header.d=none; dmarc=permerror action=none header.from=server-domain.de; compauth=fail reason=001

Received-SPF: None (protection.outlook.com: web.de does not designate permitted sender hosts)

Received: from EUR01-VE1-obe.outbound.protection.outlook.com (104.47.1.50) by DB5EUR02FT067.mail.protection.outlook.com (10.13.59.52) with Microsoft SMTP Server (version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) id 15.20.6411.19 via Frontend Transport; Thu, 18 May 2023 13:22:22 +0000

ARC-Seal: i=1; a=rsa-sha256; s=arcselector9901; d=microsoft.com; cv=none; b=iSZREdjtqVg8EAQXKQ6BgC3EgPn+t95050vAVCD4b45I/br7B0Im3WPMgqfF5WnH+BjyOL+kqPYP3yRyy225KSCnxJkk/EFH0dpIYn1uXlKRY6fSAD:

ARC-Message-Signature: i=1; a=rsa-sha256; c=relaxed/relaxed; d=microsoft.com; s=arcselector9901; h=From:Date:Subject:Message-ID:Content-Type:MIME-Version:X-MS-Exchange-AntiSpam-MessageData-ChunkCount:X-MS-Exchange-/bh=spcLLR2tbaJXLazPFr3IyA8B6DGNy1pLYG9MXVmMkPg=; b=Wd11Tt/L79Crw55Qwr1ZH0GqqxFM/EcjoxqE9kcZgX10kjyr2+oLWCwzG6ZF7hZf/6c8zJ0UWh++MZ+WqtMAP1pWyNgK4sWUqHv3lW8+VJ+A0EdB956:

ARC-Authentication-Results: i=1; mx.microsoft.com 1; spf=fail (sender ip is server-ip) smtp.rcpttodomain=bcs.no smtp.mailfrom=web.de;

dmarc=permerror action=none header.from=server-domain.de; dkim=none (message not signed); arc=none (0)

Received: from AS8P250CA0024.EURP250.PROD.OUTLOOK.COM (2603:10a6:20b:330::29) by PAXPR07MB7952.eurprd07.prod.outlook.com (2603:10a6:102:15f::17) with Microsoft SMTP Server (version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) id 15.20.6411.17; Thu, 18 May 2023 13:21:26 +0000

Received: from AM0EUR02FT034.eop-EUR02.prod.protection.outlook.com (2603:10a6:20b:330:cafe::7) by AS8P250CA0024.outlook.office365.com (2603:10a6:20b:330::29) with Microsoft SMTP Server (version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) id 15.20.6411.19 via Frontend Transport; Thu, 18 May 2023 13:21:26 +0000

Authentication-Results-Original: spf=fail (sender IP is server-ip) smtp.mailfrom=web.de; dkim=none (message not signed) header.d=none;dmarc=permerror action=none header.from=server-domain.de;compauth=fail reason=001

Received-SPF: Fail (protection.outlook.com: domain of web.de does not designate server-ip as permitted sender) receiver=protection.outlook.com; client-ip=server-ip; helo=keyhelp.server-domain.de;

Received: from keyhelp.server-domain.de (server-ip) by AM0EUR02FT034.mail.protection.outlook.com (10.13.54.160) with Microsoft SMTP Server (version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) id 15.20.6411.19 via Frontend Transport; Thu, 18 May 2023 13:21:26 +0000

Received: from localhost (localhost [127.0.0.1]) by keyhelp.server-domain.de (Postfix) with UTF8SMTP id A1E40E6C47 for <marius@bcs.no>; Sat, 13 May 2023 15:38:02 +0200 (CEST)

X-Virus-Scanned: Debian amavisd-new at keyhelp.server-domain.de

Received: from keyhelp.server-domain.de ([127.0.0.1]) by localhost (keyhelp.server-domain.de [127.0.0.1]) (amavisd-new, port 10024) with UTF8SMTP id gk05I-GfYsBL for <marius@bcs.no>; Sat, 13 May 2023 15:38:01 +0200 (CEST)

Received: by keyhelp.server-domain.de (Postfix, from userid 5003) id 95733E94F3; Sat, 13 May 2023 14:38:00 +0200 (CEST)

To: marius@bcs.no

Subject: BankID på mobil vil bli erstattet av BankID-appen

MIME-Version: 1.0

Content-Type: text/html; charset=UTF-8

From: Support<noreply@server-domain.de>

Message-ID: <20230513123800.95733E94F3@keyhelp.server-domain.de>

Date: Sat, 13 May 2023 14:38:00 +0200 (CEST)

Return-Path: privatemail-censored@web.de

X-EOPAttributedMessage: 2

X-EOPTenantAttributedMessage: f9962473-00e6-4f7d-8550-b16f113d25b8:2

X-MS-TrafficTypeDiagnostic:

AM0EUR02FT034:EE_|PAXPR07MB7952:EE_|DB5EUR02FT067:EE_|PAWPR07MB9579:EE_|VI1EUR02FT044:EE_|AS8PR07MB8102:EE_|

X-MS-Office365-Filtering-Correlation-Id: fd8b2ec9-812f-4811-95c0-08db57a2ec48

X-LD-Processed: f9962473-00e6-4f7d-8550-b16f113d25b8,ExtAddr,ExtAddr,ExtAddr

X-MS-Exchange-AuthSource: SA|SL

X-Forefront-Antispam-Report-Untrusted: CIP:server-ip;CTRY:DE;LANG:nb;SCL:5;SRV:;IPV:NLI;SFV:SPM;H:keyhelp.server-domain.de

X-Microsoft-Antispam-Untrusted: BCL:0;

X-Microsoft-Antispam-Message-Info-Original: =?utf-8?B?VzIwRfVSUXNXQ0tn0FB0cUI2SEpib2pwwGvQ1B0OWdabkU4bXBoTGRHVxk1?=>=?utf-8?B?MmtXMHG1RDRoVGdneVZlWWVnb2pBeEJsMW1aTGHwb1dzWEFoVnJlR09MSXEx?=>=?utf-8?B?Tk5oRnVlBDRhVhQnh3eFovdHdIdGU1akFXa3A0bVBFYzFKM0NHRnl2VmtPSDho?=>=?utf-8?B?cTF0RzU2c2lUbXc3eTI2TVRUZldGdHlwbWl5Y2NWZVB6ZRpSVZ0cld3b1A5?=>=?utf-8?B?OVZuaWk1aVdpacXm2RVE2c2pYwStnUkpnTSs3dzNnb1VmWnpMYkFnaCt3eHE3?=>=?utf-8?B?dTZyMGJwcFJTRm5iZmRoS0dSVGU3aHVRM3V2cjJ6OF1CUGZoQysZkFLVlV5a?=>=?utf-8?B?QjZzTWJ6clp4MzA5YmxJRjdQZE9sbSt4M3Q1OWF5dG1DOUh2Y3FoTVpvbk1U?=>=?utf-8?B?TWIRITkyOGJtd3BqS1VIdDVLRmhiaDVES3pmSGRoY1AvYXBmVXZ2M09wTmJj?=>=?utf-8?B?YzdkKzFRbW1jeFowNGFWSmhWQVRxbTJSSkt5T2lVMDUcDAR0GprL1lNqzhU?=>=?utf-8?B?TkRmeUdoNmU0MUK5WnZ3cnA5OXdmclBYTjVWV2U5K3d4YXNuSzM2pNMXBL?=>=?utf-8?B?Ukk1bmRmVlQ4aG96bnZUS1dWtjNuTjklNTg1T25vQ3I0QkI4eXZnbWFGTXBx?=>=?utf-8?B?TEhtakRJaXpGR1k5SDgrNEZQUmNKS05NmhXdlVlRHVqd25EVi9xZXM1ME9U?=>=?utf-8?B?YkUzTzUxM1JlYUJkZ3h0UDF1U3phN1RTSGtEMmJySFB5MnU0Ww1kb1NOZm1X?=>=?utf-8?B?ajB3emY2SGc0ZjNwdXhtY3dhYiYtaK3Q4Mzk5MFA1cjdwa1FtQnVqYnREWUt4?=>=?utf-8?B?SmgxL2x8BDRaRzhieStxQW1XNGYzWkkyVnY3Nkg2Vkt4azdBbGIyczRtazRG?=>=?utf-8?B?Wlh3V2RQdjbXNHRhZFNMQ3piYkpqNzZpa285eFgybFIwZCtMbZVSKz1VeDIv?=>=?utf-8?B?MGhwOEZ2bElpUlFpR21LUkZzV1ZsdDhtNjFZeG9HbnpPNWxoTnB3dkx3aWNO?=>=?utf-8?B?U0h1d1dDdG1OMnFYVlreVAYQ1dVOTVtZ1BYc3BwUVExQ0Zab3Bpd2hId1h5?=>=?utf-8?B?SnpYznU1cDFRU3FYMEJadSs2RERCd1A2THR6NzhqVmxjN3c1VjVOR01tYzk1?=>=?utf-8?B?LzZkcG53VkvjBFFQYVWVnVWJMU2QxSfdqR1o0VmM4b3FjYVhYeitW0hwQjBY?=>=?utf-8?B?ZkxDN1IvNjlyeHg3MGFaN2ZjcDU0YXNuOTVTRzd0T2VXVp0WlhfMmVqSWk3?=>=?utf-8?B?MGZGK2t0L3cycERMZmdqck4yUWntWnZ0aDZyT0d5MmNhL0srSWV2dUkxb0RV?=>=?utf-8?B?RHg1T1J3dkJ3OGVsQm5sQjhKdUhtR1Vtb0UrNFFWTR0RM0VnbW1reXRHN1kr?=>=?utf-8?B?NTQ1QWVQeUpwNhdGdnkxdUhrZGx3ejIxWHFZSUovMWN4a2NqUGJHbVVFZS0w1?=>

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X-MS-Exchange-Transport-CrossTenantHeadersPromoted: DB5EUR02FT067.eop-EUR02.prod.protection.outlook.com

X-MS-Office365-Filtering-Correlation-Id-Prvs: 9fae2b61-76d2-4cbe-fcb7-08db57a2c876

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X-MS-Exchange-Transport-CrossTenantHeadersPromoted: VI1EUR02FT044.eop-EUR02.prod.protection.outlook.com

X-MS-PublicTrafficType: Email

X-MS-Office365-Filtering-Correlation-Id-Prvs:

298709eb-5a15-42a0-b3d3-08db57a2e9e9

X-Forefront-Antispam-Report:

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X-OriginatorOrg: pebecom.no

X-MS-Exchange-CrossTenant-OriginalArrivalTime: 18 May 2023 13:22:26.1836

(UTC)

X-MS-Exchange-CrossTenant-Network-Message-Id: fd8b2ec9-812f-4811-95c0-08db57a2ec48

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X-MS-Exchange-CrossTenant-AuthSource:

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X-MS-Exchange-CrossTenant-AuthAs: Anonymous

X-MS-Exchange-CrossTenant-FromEntityHeader: Internet

X-MS-Exchange-Transport-CrossTenantHeadersStamped: AS8PR07MB8102

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